

Allscripts SCAN

Getting the Most From Your EHR Investment

The Allscripts Strategic Capture Alliance Network (SCAN) offers document scanning, abstraction, and records management services to help ensure that you get the most out of your EHR investment. Our suite of services can help your office accelerate EHR adoption and lower your cost of operations.

Backfile Conversion and Day-Forward Patient Chart Scanning

THE CHALLENGE

An important ingredient in EHR implementation is the development of a strategy for chart and data conversion. How does a practice, clinic or hospital develop a strategy to migrate patient care from paper charts to their EHR without affecting revenue, patient safety, productivity and costs?

THE SOLUTION

Allscripts and industry experts agree that developing a process to go paperless prior to, during, and after implementing an EHR solution is essential and helps accelerate your return on investment.

After listening to stories about difficulties working with non-certified scanning vendors that did not have Allscripts experience and lacked a complete array of necessary services, Allscripts saw the need to develop a solution working with select certified partners. The result is a service that is contracted through and managed by Allscripts, and includes a full complement of records management, scanning, and other related services offered exclusively to Allscripts clients in a high-quality, low cost, integrated model.

Allscripts SCAN works with you to determine the best process, whether on-site or off-site, that provides the least disruption to your day-to-day operations, yet produces the maximum results.

Supported Solutions:

Acute

- Sunrise Record Manager™

Ambulatory

- Allscripts Document Management™
- Allscripts Enterprise EHR™
- Allscripts MyWay EHR™
- Allscripts Professional EHR™

Post Acute

- Allscripts Homecare™

Key Services:

- Chart Conversion and Scanning
- Data Abstraction Services
- Chart Storage with Scan-on-Demand
- Paper EOB Scanning and Data Capture
- Release of Information

Getting Started

For your free evaluation and customized quote from a certified scanning specialist, please visit www.allscripts-scan.com.

“Through the imaging of more than 5.6 million documents in approximately five months, we have essentially eliminated our paper-based medical record system. Currently, we average 15–20 daily chart pulls which is insignificant to our total operation.”

Steve Sinclair
Associate Administrator
Graves-Gilbert Clinic

Data Abstraction

THE CHALLENGE

Across healthcare industries, the medical chart acts as the primary information source for care delivered, the patient’s health status, and efficacy of treatment. In all EHR implementations, a practice will typically need to scan active patient records and input various clinical data before it can go completely paperless. Often times this becomes a tremendous strain on staff and disrupts practice workflows. That is why Allscripts SCAN has added Chart Abstraction Services to our suite of services.

THE SOLUTION

We assess your environment and requirements and then custom-tailor a solution that generates the highest quality abstraction results with minimal disruption to patient care workflow. Leveraging our deep clinical expertise and highly flexible technology infrastructure, Allscripts SCAN delivers a diverse array of Custom Chart Abstraction services for all types of specialties.

Whether you need help with initial chart conversions or help in reducing the cost of an ongoing abstraction while migrating to EHR, we have you covered.

Chart Storage with Scan-on-Demand

THE CHALLENGE – INACTIVE CHARTS

Typically, scanning inactive charts for patients that have not been seen in years does not make sense. These older charts end up taking up valuable real estate that could be repurposed into revenue-producing exam areas or productive office space.

Companies that store hard-copy records offsite often struggle with the decision to have those records imaged. Traditionally, records stored in fee-based facilities that insist you take delivery of the original paper that you then need to scan. Often times, permanent withdrawal fees are invoiced if records are not returned (hostage fees). Not only is this expensive and slow, but it is also a very “carbon” heavy process that is not environmentally friendly.

THE SOLUTION

The logical solution for many companies is Allscripts Scan-on-demand service. Scan-on-demand is ideal for healthcare organizations which:

- Have many older charts that do not need scanning but may be requested from time to time
- Need a way to access older charts economically from multiple locations
- Need to reduce the cost of retrieving and copying files from offsite storage locations
- Have files with restricted access or other compliancy requirements
- Have a need to reclaim valuable space being flooded by patient charts

When a record is needed, requests are made via the web or by phone. The records are pulled, imaged, and indexed according to the practices exact specifications. They are

then entered into an online document retrieval system, sent by email, or placed directly into the EHR's workflow system. Simple, green, cost effective and we never hold you "hostage."

Lockbox Service for Paper EOB and Correspondence

THE CHALLENGE

Slow processing of paper based EOB's and miscellaneous correspondence that arrive daily can impact cash flow.

Other issues can result from low quality scanning, incorrect hand-keyed data, and lost documents. Stored paper EOB's in a file cabinet are also very difficult to retrieve and photocopying full EOB's for a single patient's information is very time consuming.

THE SOLUTION

Let Allscripts SCAN convert your EOB's and Correspondence documents for easy retrieval. We'll manage the incoming mail in a "virtual mailroom" or just take your paper documents on a recurring basis. From there, we'll prepare your documents, scan your documents, and provide with an easy method for searching for EOB's and correspondence by patient via the web or your network.

- Eliminate storage of paper EOB's and correspondence documents
- Improve Cash Flow and revenue cycle management
- Find EOB's and correspondence documents quickly and easily
- Use your current staff to improve patient care instead of filing and copying

Release of Information

THE CHALLENGE

The HITECH Act changes to HIPAA have produced additional burden to your staff and liability to the practice. Converting to an EHR warrants workflow and staffing changes.

THE SOLUTION

Outsource your Release of Information process to our certified experts, often times at no cost to your practice. Below are some of the benefits our clients enjoy:

- The Allscripts SCAN ROI solution has Service Level Agreements to fulfill ROI requests for medical records every 24 hours. This is a tremendous improvement over industry-average turn-around times of five days.
- HIPAA liability is transferred from hospital or practice staff to our time-tested and proven, professional workflow process and army of field agents.
- Augment your team with trained ROI fulfillment experts that work securely right out of your EHR system.
- Rest easy while freeing up your staff for more important activities related to patient care and revenue cycle management.

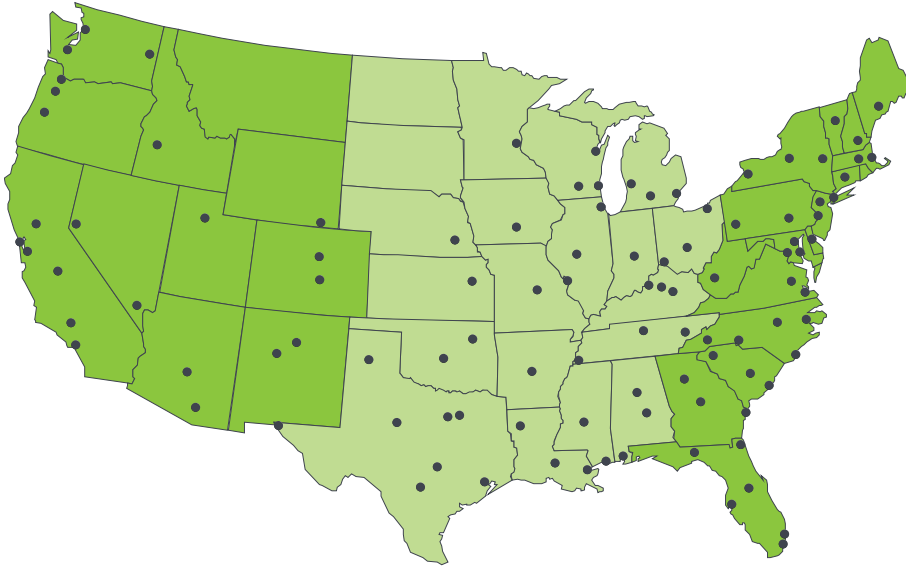
"There are many things that we get out of the medical record that we need in order to practice medicine. Practicing without the information available was essentially dangerous; having the entire chart available anytime eliminates this problem."

*Dr. John Benson
Physician, Board Member and Chair
of the EHR Steering Committee
Mankato Clinic*

Allscripts SCAN

Clients Across the Country Are Utilizing SCAN

The map below shows clients across the country that are partnering with Allscripts SCAN to make the most out of their EHR investment.



Diversified Information Technologies
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● Allscripts Clients

Allscripts SCAN in partnership with:

DISC Corporation
Digitize. Discover. Decide.

Diversified
INFORMATION TECHNOLOGIES

Getting Started

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